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COVID-19 Resources

Each Friday Virginia Health Catalyst shares the latest resources for COVID-19. For more up-to-date resources visit the Catalyst <u>COVID-19 resource page</u>.

Weekly Update - Medicaid Response Issue

Today, Virginia's Department of Medical Assistance Services (DMAS) released new guidance for the Smiles for Children program which includes information about how providers will be reimbursed for teledentistry, updated guidelines on Silver Diamine Fluoride (SDF) application, and an extension of dental benefits for pregnant women. This is great news as it will enable providers to meet the needs of patients during COVID-19.

To help providers who are interested in utilizing these new opportunities we've created a <u>Teledentistry Implementation Guide</u>, we also hope you'll join our live Q&A on April 14, more information is included below.

Join us for a <u>Dentistry During COVID-19 Live Q&A</u> on **Tuesday, April 14 at 12:00 PM ET** with:

- McAllister Castelez, DMD, Horizon Health Center
- Scott Wolpin, DMD, Dental Director, Eastern Shore Rural Health System
- Zachary Hairston, DDS, Dental Consultant, DMAS

During the virtual event, presenters will discuss, among other things, teledentistry workflow in the time of COVID-19 and connecting patients with social supports. Find dial-in details here, and if you have a question you would like to submit, send them to Catalyst.

Smiles for Children Guidance

In response to the COVID-19 crisis, the Smiles for Children program has released updated guidelines for clinicians for use in the Smiles for Children program. The guidance's are applicable for all members enrolled in Smiles for Children and are retroactively effective for dates of service March 12, 2020, through July 31, 2020, they include:

- Reimbursements for some D-Codes (D9994, D9995, D9996, D0140, D0170) used by clinicians to provide patients virtual consultations
- Temporary removal of the SDF application limitation

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The updated guidance supports clinicians' efforts to meet their patient's needs during a time of crisis. Virginia Health Catalyst's Teledentistry Implementation Guide below includes more information on the guidance, including billing codes. The ORM will be available on April 13 here.

Virginia Health Catalyst Teledentistry Implementation Guide

During COVID-19 clinicians are encouraged to use teledentistry to continue to meet the needs of patients. Virginia Health Catalyst has developed a <u>teledentistry implementation guide</u> with Virginia specific information.

The <u>implementation guide</u> includes an overview of teledentistry, updates on laws and regulations, including billing codes, and resources for implementation like workflows and platform guidance. This implementation guide is specifically tailored to providing care during COVID-19 and is available <u>here</u>.

Teledentistry Webinars:

- <u>Teledentistry: Providing Alternative Care during a Public Health Crisis Webinar Recording</u> (Dentaquest)

This webinar provided a snapshot of the current state and federal policies surrounding teledentistry, and shared examples of implementation and operationalized teledentistry in California.

- <u>Dr. Paul Glassman Teledentistry and Minimally Invasive Procedures in the Time of COVID-19 Webinar Recording</u> (Elevate Oral Care) In this webinar, Dr. Paul Glassman shared how teledentistry can be used during COVID-19. He provides an overview of the different facets of teledentistry to engage with patients effectively and safely.
- <u>Teledentistry Closing Gaps in Oral Health (Webinar Recording for July 2019)</u> (Dentaquest)

This webinar is from 2019, so it does not reflect changes from COVID-19. However, it provides an important overview of teledentistry.

Additional Teledentistry Resources:

- <u>ADA Teledentistry Guidelines</u> (American Dental Association ADA)
 The ADA has issued guidance on coding and billing for teledentistry during COVID-19. This document is being updated continuously as more information becomes available.
- <u>Using Teledentistry to Maintain Services and Contact with Patients During the time of COVID-19 Physical Distancing</u> (Dr. Paul Glassman)
 The teledentistry guide from Dr. Glassman provides an overview of how to implement teledentistry during COVID-19. It includes workflows as well as guidance on what to consider when implementing a new system.
- Patient assessment via synchronous teledentistry (Teledent)
 This document provides tips and recommendations on how to have a successful teledentistry visit. It includes information for patients on how to use teledentistry, such as angles for photos, as well as information for providers on questions to ask.
- Telehealth COVID-19 Resources (Mid-Atlantic Telehealth Resource Center MATRC)

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Silver Diamine Fluoride (SDF) Resources

SDF is a liquid comprised of fluoride, ammonium, and silver that is applied directly to teeth to prevent or stop dental decay. It is commonly used when patients are unable to access or tolerate dental treatment. Application is painless, however, SDF may stain teeth. The resources below are training videos to assist providers who want to incorporate SDF application into their practice.

- <u>Video: Silver Diamine Fluoride (SDF) Application: Evidence-based</u> <u>Recommendations</u> (American Dental Association – ADA)
- Webinar: Silver Diamine Fluoride (DentaQuest Partnership)
- <u>Video: Silver Diamine Fluoride 38% instructional webinar</u> (Élevate Oral Care)

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