

Notify Patients about Teledentistry Option

Notify patients that virtual appointments are available and provide step by step instructions:

- Update website and social media channels
- Send text, email or letter to patients

Message Template

Hello **[patient name]**,

In light of COVID- 19, **[Name of practice]** now offers virtual consults, also known as teledentistry.

Virtual consults allow us to offer a real-time visit with you while you remain in the safety of your own home and adhere to social distancing guidelines.

If you are having a dental emergency, follow these steps:

- Contact your doctor at **[phone number]** to learn about virtual consultations.
- The doctor will walk you through how to take video and/photographs of your health concerns.
- Send video/photographs to your doctor.
- The doctor will review the photographs, videos, and/or text messages.
- The doctor will contact you with recommendations for treatment.

[These instructions should be specific to your clinic. This might include the web address to register for platform, registration integrated on clinic website if possible, email of office to contact and schedule a secure virtual meeting, or online scheduling platform link to schedule a consult.]

Please contact our office if you wish to discuss at home strategies to help maintain your oral health until you can return to our office. Our dental team is happy to help manage your oral health goals!

We look forward to continuing to provide care for you and your loved ones and look forward to your return.