



South Hampton Roads Oral Health Alliance Safety Net Convening

Wednesday, November 28, 2018 | 1:00 pm – 3:00 pm
United Way of South Hampton Roads, Norfolk, VA

Desired Outcomes:

- Consensus on format and questions for Capacity Survey
- Consensus on next steps to complete
- Discussion of process for conducting qualitative survey
- Discussion/Consensus on timeline and process for establishing workgroup chairperson

Participants:

Sara	Abolahrari	Virginia Beach Department of Public Health
Kathleen	Banfield	United Way of South Hampton Roads
Thel	Dominici	Virginia Beach Department of Public Health
Melissa	Eggen	Obici Healthcare Foundation
Sarah	Holland	Virginia Oral Health Coalition
Amber	Howard	Catholic Charities of Eastern Virginia
Linda	Rice	Hampton Roads Community Foundation
Sharon	Stull	Old Dominion University School of Dental Hygiene
Heidi	Swartz	Chesapeake Care Dental Clinic

Welcome & Introductions:

Discussions began with a brief reminder of workgroup purpose and desired outcomes:

- Gather qualitative information from patients about what they believe are the most important barriers and enablers for utilizing safety net dental services; and
- Compile information about safety net clinic capacity in a central resource to find information about dental services, make appropriate referrals, and potentially combine with other data to identify areas of need.

Capacity Survey:

- We revisited the purpose of the capacity survey: to make it easier for referring partners to help clients find dental care.
- We also discussed the importance of not re-creating the wheel and to build upon the good work of Access Partnership and 211.
- The group went through a template of basic questions (demographics, services, eligibility) and compared to questions asked as part of the United Way of South Hampton Roads. The group appreciated the format of the UWSHR questions and made recommendations to include questions related to accessibility, forms required to determine eligibility, specific sliding scale information and to also provide information regarding accessibility to care credit.

- ✓ **Action steps:** VaOHC to synthesize questions and return to group electronically for virtual discussion



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Qualitative Research Study:

- Group excited about potential of replicating Richmond-area study which was created to better understand barriers to accessing dental services. Group also believes that applying for IRB is beneficial to ensure that the findings are publishable without issue.
- ✓ **Action Steps:** VaOHC to send Sharon Stull copy of questions so that she can make them regionally specific; Sharon to plant a seed about the study with the Dean of the dental hygiene program at ODU.

Next Meeting – conference call **Wednesday, January 9th at 11am.** VaOHC to send calendar announcement and set up call in line.