

NOVA Oral Health Alliance – Adult Workgroup Call

Tuesday, August 7, 2018 | 2:00 pm – 3:30 pm

Desired Outcomes

- Consensus on next steps for current projects, or pivoting in new direction

Agenda

- 2:00 pm - 2:15 pm** Overview of Agenda, Roll Call, & Status Update
- 2:15 pm - 3:00 pm** Discussion: Current & Future Projects
- Community Dental Resources Group
 - Data Group
- 3:00 pm - 3:20 pm** Alliance & Workgroup Sustainability Planning
- State Maternal & Child Health Block Grant
 - Alliance development opportunities - Workshop on Aug. 21 & 22
- 3:20 pm - 3:30 pm** Wrap-Up & Next Steps
- Lauren's maternity leave
 - Date/time/location of next meeting
 - Timeline and leads for any action items prior to next meeting

Participants

Lynn Browder	Retired – Virginia Department of Health
Pierre Cartier	Arlington Free Clinic Dentist
Betty Peebles	Jon C Burr Foundation
Allen Lomax	Partnership for a Healthier Alexandria
Carmen Regan	Northern Virginia Dental Clinic
Patricia Rodgers	Northern Virginia Health Foundation

Virginia Oral Health Coalition Staff

Lauren Gray	Program and Engagement Manager
Lauren Sawyer	Communications Manager

Highlights & Next Steps

- **Community dental resource guide** – draft saved to [Google Drive](#), updated on 08/15/18 to include correct website for NVDC and removal of Health Works as a referral source for NVDC
 - Allen Lomax created a template to drop in additional information, including eligibility criteria, hours of operation, etc.
 - There were several questions about how this guide does or does not overlap with the [safety net dental directory maintained by VHCF](#). VHCF's directory may not be very widely known among referral agencies and provides only basic information. With this guide we have an opportunity to create something more comprehensive and specific to NOVA.

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- Allen will connect with [NOVA Scripts Central](#) to determine if they would be willing to house a list of community dental resources with this info and keep it updated long-term.
- **Data**
 - In lieu of undertaking a dental provider survey about barriers/enablers to serving older adult patients, work group will pivot focus to engaging long-term care community, Area Agencies on Aging, and local and state legislators.
 - Tricia is reaching out to her contacts in LTC group to get a feel for their interest in the topic of oral health and possibly convening a roundtable or similar event.
- **Advocacy**
 - Your city councils are currently in the process of developing their budgets and priorities for the coming fiscal year – now is the time to be speaking with them about access to dental care.
 - Tricia is speaking with Alexandria City Council about supporting a comprehensive adult dental benefit in Medicaid. VaOHC provided materials customized to Alexandria where possible (saved on [Google Drive](#)). Allen Lomax also requested materials to bring to Del. Charniele Herring. *If you would like similar materials, please reach out to Lauren Gray (lgray@vaoralhealth.org) or Lauren Sawyer (lsawyer@vaoralhealth.org).*
 - At the [July 13 joint workgroup meeting](#), we decided to plan an event with Del. Sickles and Sen. Barker for September to gear up for advocacy efforts to support increased dental benefits in Medicaid. Details will be announced as soon as possible.
 - Please contact your US Congressional Representatives to encourage them to sign on to letters supporting the addition of **medically necessary adult dental benefits in Medicare** (more information below).
- **Lauren Gray's maternity leave** – the NOVA Oral Health Alliance and Workgroups will continue meeting and implementing work plan activities while Lauren is away on maternity leave (late September-January 2019). Lauren Sawyer (lsawyer@vaoralhealth.org) and Sarah Bedard Holland (sholland@vaoralhealth.org) will your VaOHC point persons during that time.
- **Work Plan Updates** – Lauren Gray updated our work plan to reflect changes we discussed (saved to [Google Drive](#)). Please let me know if you have any comments or questions.

Summary:

Status Update:

- Lauren Gray provided an update about the status of the NVDS dental provider survey proposal; NVDS is not interested in collaborating at this time.
- Workgroup leader has had to step back for personal reasons temporarily, not sure when he'll be back.

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- In July, members of both workgroups met to discuss advocacy to add a comprehensive adult dental benefit in Medicaid. They agreed they would like to coordinate an event in September and invite Del. Sickles and Sen. Barker to speak and provide some guidance on how to frame the issue to other legislators. This would be followed by home office visits with state legislators, sometime in late September or early October.

Community Dental Resources Group:

- Allen Lomax shared a document he has been compiling titled “Oral Health Resource Guide October 2018” with the group.
- Displayed the information that will be collected for each clinic. Those key categories include:
 - Services Available
 - Fees
 - Eligibility
 - Documents Required
 - Clinic Hours
 - Address & Phone Number
 - Website
- The first step was collecting *what* clinics to identify. The next step will be collecting those key categories and inputting that additional information.
- Suggested that this could live on the NOVA Alliance website and push it out the various jurisdictions who are seeking services.
- A system for updating it will need to be established to keep this document current for users.
- Potential to break down two categories:
 - Clinics
 - Referrals

Discussion

- VHCF has a “find a dentist resource” with the dental safety net clinics in Virginia (<https://www.vhcf.org/who-and-how-we-help/dental/dental-safety-net-clinics-in-virginia/>); how does this avoid duplicating that resource?
 - Are we aware if the public knows where to find this information to assist patients?
 - The VHCF only includes the name of the clinic, location, website and address. It is maintained at least annually.
 - It was determined at a prior meeting that this information is either outdated or lacking full information that is needed.
 - Is this a task we want to take on- have people lost interest because of this project?
- NOVA Scripts Central is an online searchable database can provide information that directs them to local resources. No oral health information on there as of now but they are considering adding this data.
- We need to address if we should move forward with this, then address who this information will go to and how to maintain.
 - Action step: Allen Lomax will reach out to Donnie John at NOVA Scripts Central to determine what process would be involved in hosting a dental resource guide on their website.

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- How will Medicaid Expansion change/effect referrals?

Data Group:

- Do we have enough data on older adult oral health needs and access challenges? We do have some data about older adults oral health at large in the state of VA, but we are looking for data more specific to NOVA.
- The survey feedback noted that the questions were more geared towards safety net providers and not so much private providers. The focus could be fully shifted towards the safety net rather than all dentists and all hygienists.
 - We need the clinics “buy-in” to this just to include the safety net locations.
- We need to ask patients what their issues are and bring to legislators.
- Suggestion: Have an event, like a breakfast, to invite the people we need to discuss these issues with and discuss the importance of oral health among older adults.
- Action step: We will table the event idea for the moment with the understanding that we want to have the conversation with Tricia’s long-term care contact to see if there is interest in having a convening with long-term care groups around oral health. Find out when and what to speak about.

August 21-22- Community Toolbox Workshop:

- Pre-registration and more info: <http://bit.ly/VaOHCAug2018>.
- Community Toolbox (<http://ctb.ku.edu>) is an organization out of Kansas who have worked with other state oral health coalitions to help build leadership and infrastructure for sustainable collaborative/collective impact initiatives.
- Be able to hear from experts in this line of work to see what does and does not work and how to be most effective while in these alliances.
 - Mileage reimbursement available for those traveling to and from NOVA.

Lauren’s Maternity Leave:

- Will be starting within the next six – eight weeks. Lauren Sawyer will be assisting alongside of Sarah Holland to ensure the meetings and alliance continues with their work.
- Return to work will be around the beginning of January.

Additional Action Items:

- Suggested to hear where the other alliances are and how they are approaching their tasks and their results.
 - The Community Toolbox Workshop is a good way to meet and discuss this information with other Alliance members from other regions.
 - Looking to plan a Coalition wide meeting later this year for an opportunity to share and discuss the groups and their success.
 - TBD location- Pending Richmond.
- Medicare advocacy needed now – more details below.

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This month, letters have started circulating in both the House of Representatives and the Senate that encourage the Center for Medicare and Medicaid Services to use its administrative authority to cover certain dental care as medically necessary care in Medicare. These two letters will come from the Members of Congress and be sent to the administration. To make them effective, we need as many members as possible to sign on.

We need your help getting Members of Congress to sign on to letters asking the administration to cover medically necessary dental care in Medicare!

Now is an opportunity to contact your delegation to encourage them to sign on to these letters. Ask your member to join the:

- [“Bilirakis-Levin” Letter on Medically Necessary Dental Care](#) (House)

OR

- [“Paul-Cardin-Stabenow” Letter on Medically Necessary Dental Care](#) (Senate)
-

You can use [these talking points and call script](#) to help guide your outreach to members.

There is a strong coalition of people behind this effort, including Families USA, Center for Medicare Advocacy, Oral Health America, ADA, ADHA and others. We all know that Medicare excludes routine dental care from coverage, but this coalition believes that current law allows coverage of medically necessary oral health services. You can learn more about this effort by [reading the coalition’s community statement](#).

Please see Melissa Burroughs (mburroughs@familiesusa.org) with any questions.

ORAL HEALTH RESOURCES GUIDE

OCTOBER 2018

COMPILED BY THE NORTHERN VIRGINIA
ORAL HEALTH ALLIANCE

INTRODUCTION

1. How the Guide was developed
2. The validity of the information in the Guide
3. Constantly changing information
4. Please send any new or updated information to:

Arlington Free Clinic

Services Available

[Need Information]

Fees

- \$50 per visit/procedure

Eligibility

- Adult patients only

Documents Required

[Need information]

Clinic Hours

[Need Information]

Address and Phone Number

2921 11th Street, South
Arlington, VA 22204
703-979-1425

Web Site

<http://www.arlingtonfreeclinic.org/>

Arlington County Health Department

Services Available

- Preventive and diagnostic procedures
- Examinations
- X-rays
- Fluoride treatments
- Prophylaxis (prevention of or protective treatment of disease)
- Sealants

Fees

[Need Information]

Eligibility:

- Arlington resident
- School age children or seniors age 60 and older
- No dental insurance
- Low-income

Documents Required

- Documentation of Arlington residency
- Documentation of current income such as paystubs
- Documentation of free lunch status (school age children) for sliding scale

Clinic Hours

Monday: Noon – 8:00 p.m.

Tuesday thru Thursday: 8:00 a.m. to 5:00 p.m.

Friday: 8:00 a.m. to Noon

Address and Phone Number

2100 Washington Boulevard
Arlington, VA 22204
703-228-1200

Web Site

<http://www.arlingtonva.us/departments/HumanServices/HumanServicesMain.aspx>

Fairfax County Health Department

Services Available

[Need Information]

Fees

[Need Information]

Eligibility:

- Provides care from ages 3-18 yrs old
- Provides care to Virginia Medicaid beneficiaries between the ages of 3-20 years.

Documents Required

[Need Information]

Clinic Hours

[Need Information]

Addresses and Phone Numbers:

Joseph Williard Health Center

3750 Old Lee Highway
Fairfax, VA 22030
703-246-7100

Herndon/Reston Office

1850 Cameron Glen Drive, Suite 100
Reston, VA 22090
703-481-4242

Mount Vernon Office

8350 Richmond Highway, Suite 233
Alexandria, VA 22309
703-704-6181

Web Site

<https://www.fairfaxcounty.gov/hd/pcs/hddental.htm>

Greater Prince William Community Health Center

Services Available

[Need Information]

Fees

[Need Information]

Eligibility

- Provides treatment to patients regardless of age or insurance status.
- Uninsured patients charged on sliding fee.

Documents Required

[Need Information]

Clinic Hours

[Need Information]

Addresses and Phone Number

4379 Ridgewood Center Drive, Suite 102
Woodbridge, VA 22192

9444 Taney Road
Manassas, VA 20110

703-680-7950

Web Site

<http://www.gpwchc.org>

HealthWorks for Northern Virginia

Services Available

Provides family services

Fees

[Need Information]

Eligibility

703-840-4686

Documents Required

[Need Information]

Clinic Hours

[Need Information]

Addresses and Phone Numbers:

163 Fort Evans Road NE
Leesburg, VA 20176
703-443-2000 (option 3)

Web Site

<http://hwnova.org/>

Neighborhood Health

Services Available

[Need Information]

Fees

- Fees for adults range from \$50-\$55 per visit/procedure
- Fees for children range from \$25-\$28 per visit/procedure

Eligibility

[Need Information]

Documents Required

[Need Information]

Clinic Hours

[Need Information]

Addresses and Phone Number

6677 Richmond Highway,
Alexandria, VA 22306

4480 King Street,
Alexandria, VA 22302

7501 Little River Turnpike, G-4,
Annandale, VA 22003

703-535-5568

Web Site

<http://www.neighborhoodhealthva.org/>

Northern Virginia Dental Clinic (NVDC)

Services Available

Fees

- Services for a flat fee of \$50.00

Eligibility:

- Adult patients only
- Eligibility is for one year

Documents Required

Clinic Hours

Addresses and Phone Numbers:

8221 Willow Oaks Corporate Drive, Ste. 450

Fairfax, VA 22031

703-820-7170

2 Pidgeon Hill Drive, Suite 230

Sterling, VA 20165

571-323-9095

Web Site

<http://www.novadentalclinic.org/>

Northern Virginia Community College

Services Available

Fees

Eligibility:

Documents Required

Clinic Hours

Addresses and Phone Numbers:

Web Site

University of Virginia Department of Dentistry

Services Available

Fees

Eligibility:

Documents Required

Clinic Hours

Addresses and Phone Numbers:

Web Site

Washington, D.C.

Washington Hospital Center Oral and Maxillofacial Surgery

Services Available

Fees

Eligibility:

Documents Required

Clinic Hours

Addresses and Phone Numbers:

Web Site

Howard University School of Dentistry

Maryland

Johns Hopkins Medicine Oral and Maxillofacial Surgery and Dentistry
Services Available

Fees

Eligibility:

Documents Required

Clinic Hours

Addresses and Phone Numbers:

Web Site



Include *Oral health* in Medicaid for comprehensive health care for all

A Comprehensive Dental Benefit For All Adults Will Save Money in the City of Alexandria By:

Improving chronic disease outcomes

In Alexandria, 5% of adults have diabetes. Studies show when a person with diabetes' dental disease is treated they are 39% less likely to visit the hospital, 13% less likely to visit the doctor, and they save \$2,840 in annual medical costs compared to a person with diabetes who has untreated dental disease.

Increasing dental care utilization for children and their parents

Only 57% of children in Alexandria enrolled in Medicaid and FAMIS had a preventive dental visit last year, despite having a comprehensive dental benefit. Research shows parents with dental coverage are more likely to take children to see the dentist, improving long-term health outcomes and saving costs.

Reducing time away from work

In Northern Virginia, 16% of adults with an annual household income of less than \$40,000 report that dental pain interferes with their ability to work. With the proposed Medicaid work requirement it's paramount eligible adults have dental coverage to find and maintain employment.

Ensuring access to affordable care for all of Alexandria means adding a comprehensive dental benefit for all adults to Medicaid.

- In the City of Alexandria, about 3,800 adults currently enrolled in Medicaid and 6,500 adults newly eligible under expansion (over 10,000 total) won't have access to comprehensive dental coverage under the current Medicaid system.
- In Northern Virginia, 28% of adults report having no dental coverage. Some groups, such as Hispanics, seniors over 65, and individuals with a household income less than \$25,000, are disproportionately affected by lack of dental coverage.

Virginia Oral Health Coalition (VaOHC) partners believe **oral health is an essential part of overall health care**. We strive to ensure Virginians' oral health needs are met through integrated care and adequate coverage.

Learn more about VaOHC at www.vaoralhealth.org.

Questions or requests for more information may be directed to Sarah Bedard Holland, VaOHC CEO, at 804.269.8721 or sholland@vaoralhealth.org, or to Nicole Pugar Lawter, Williams Mullen, at 804.420.6437 or npugar@williamsmullen.com.

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Virginia Oral Health Coalition Guiding Principles

Public Awareness

Virginians know that good oral health is essential to overall health.

Prevention/Early Diagnosis and Treatment

The prevalence of dental disease is reduced in Virginia through prevention activities and early diagnosis and treatment.

Medical and Dental Collaboration

Medical and dental providers and educators understand the links between oral health and overall health and work together to ensure Virginians receive comprehensive care.

Insurance and Reimbursement

Virginians have access to quality, affordable, and comprehensive dental coverage.

Workforce

The oral health workforce in Virginia adequately meets the needs of its citizens by working to the full extent of their education and training.

Find us online | www.vaoralhealth.org |



Questions or requests for more information may be directed to Sarah Bedard Holland, VaOHC CEO, at 804.269.8721 or sholland@vaoralhealth.org, or to Nicole Pugar Lawter, Williams Mullen, at 804.420.6437 or npugar@williamsmullen.com.



Virginia Oral Health Coalition, August 2018 Alexandria City Council

Meeting Tips

- **Introduce yourself and the Virginia Oral Health Coalition.**
- Provide a brief background on your role with VaOHC or with oral health.
- Explain talking points.
- Hand out Leave Behind and Report Card.
- Thank policy makers for their time.

Talking Points

Overall message: In the City of Alexandria, over 10,000 residents who are currently enrolled or who are newly eligible for affordable health care through Medicaid won't have access to comprehensive dental care.

Key Points:

Virginia earned a C+ for oral health. By including a comprehensive dental benefit for all adults in Medicaid we can help improve this grade, ultimately saving the Commonwealth money and improving the health of all Virginians.

- **Medicaid expansion was an important victory for increasing access to health care. In Alexandria, 6,500 residents will be newly eligible for affordable health care through Medicaid.**
- ***The Virginia Oral Health Report Card (copies included in packet)***
 - Virginia got a C+ when compared to the nation on nine key oral health indicators.
 - We can improve our grade and ensure access to affordable dental coverage for Alexandria's most vulnerable by adding a comprehensive adult dental benefit to Medicaid, which would provide dental coverage to more than 10,000 Alexandria residents.
 - Improving access to affordable oral health care can help reduce costs for the state by addressing oral health needs early.
- **The current Medicaid system does not include a comprehensive dental benefit for all adults**
 - Only children and pregnant women are eligible for comprehensive dental benefits in Medicaid/FAMIS currently. All other adults only have an emergency extraction benefit.
 - Adding comprehensive dental benefits that cover preventive care will not only reduce costs by keeping people out of emergency departments, which according to 2016 claims data cost Virginia's Medicaid \$3.31 million, it will also help Northern Virginia adults find and secure employment, meeting the new Medicaid work requirement in the process.
 - A comprehensive dental benefit for all adults can also improve health outcomes for Virginia's children. In Northern Virginia, 38% of third graders experience tooth decay.



Virginia Oral Health Coalition, August 2018 Alexandria City Council

Northern Virginia-Specific Data

- In Northern Virginia, 28% of adults report having no dental coverage. Some groups, such as Hispanics, older adults over 65, and individuals with a household income less than \$25,000, are disproportionately affected by lack of dental coverage.
- In Northern Virginia 16% of adults with an annual household income of less than \$40,000 report that dental pain interferes with their ability to work.
- Children enrolled in Medicaid/FAMIS have comprehensive dental benefits, but only 57% of children in Alexandria utilize preventive dental care. Research shows that parents are more likely to take children to see the dentist if they have dental coverage themselves, and children who begin seeing the dentist by age one have improved long-term health outcomes and save money.

Coalition Background

- VaOHC's mission is to ensure all Virginians have access to affordable, comprehensive health care that includes oral health.
- We do this through advocacy and provider education to support clinics and providers to better integrate oral health services, referrals and information.
- VaOHC is made up of over 150 individual and organizational partners.
- VaOHC and our partners advocate for policy changes that will impact access to oral health services; we seek to ensure every Virginian can access comprehensive health care that includes oral health.

Medicaid Expansion Timeline

- Following passage of Medicaid expansion, the Commonwealth will submit a State Plan Amendment (SPA) to CMS to inform the agency of Medicaid expansion. CMS has 90 days to respond with questions and the Commonwealth has 90 days to address CMS' comments.
- Virginia will also submit a 1115 waiver to CMS; this allows Virginia to include work requirements, cost-sharing, and other changes agreed to in the Medicaid expansion legislation.
- Expanded eligibility begins on January 1, 2019.

The Virginia Oral Coalition Guiding Principles

Public Awareness

Virginians know that good oral health is essential to overall health.

Prevention/Early Diagnosis and Treatment

The prevalence of dental disease is reduced in Virginia through prevention activities and early diagnosis and treatment.

Medical and Dental Collaboration

Medical and dental providers and educators understand the links between oral health and overall health and work together to ensure Virginians receive comprehensive care.

Insurance and Reimbursement

Virginians have access to quality, affordable, and comprehensive dental coverage.

Workforce

The oral health workforce in Virginia adequately meets the needs of its citizens by working to the full extent of their education and training.

Northern Virginia Oral Health Alliance Work Plan 2018

January 1, 2018 - December 31, 2018

Last update: 08/15/2018

Alliance

Goal	Increase public awareness and engagement around the issue of oral health and health equity in the NOVA region.
Immediate Outcomes	More informed alliance members New partners engaged tackling different social determinants of oral health Local and state officials more aware of oral health status of vulnerable populations, barriers to care accessibility and delivery, and opportunities to collaboratively improve oral health in NOVA
Strategies	Share advocacy messages, invite new partners to convenings, contribute information and resources, provide guidance and feedback on workgroup activities

Action Steps	Status	Completion Date	Who's Responsible
1. Recruit participants from various sectors to alliance convenings.	In progress	January 11, 2018 & May 14, 2018, future dates TBD	Lauren, Alliance members
2. Convene alliance members 2-3 times annually to share information and resources, coordinate efforts, and learn from successful applications of oral health integration and system change.	In progress	January 11, 2018 & May 14, 2018, future dates TBD	Lauren
3. Identify success stories to highlight at alliance convenings (or facility tours) and the opportunities to replicate best practices at alliance convenings.	In progress	January 11, 2018 & May 14, 2018, future dates TBD	Lauren

Northern Virginia Oral Health Alliance Work Plan 2018

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4. Showcase new oral health data collection specific to NOVA region (e.g., VDH survey data new analyses, NVDS survey, dental home data from Head Start programs)	In progress	January 11, 2018 & May 14, 2018, future dates TBD	Lauren
5. Invite new partners to participate in workgroups.	In progress	January 11, 2018 & May 14, 2018, future dates TBD	Lauren, Alliance members

Northern Virginia Oral Health Alliance Work Plan 2018

January 1, 2018 - December 31, 2018

Last update: 08/15/2018

Alliance, cont.

Goal	Increase awareness and promote solutions for oral care needs in Northern VA.
Immediate Outcomes	Local and state decision-makers more aware of oral health status of vulnerable populations, barriers to care accessibility and delivery, and opportunities to collaboratively improve oral health in NOVA. Local and state decision-makers incorporate oral health into policy, legislation, and/or program design.
Strategies	Utilize community dental resource directory (in progress by Older Adult Oral Health Workgroup) and list of gaps in care to understand why gaps exist Directly engage local and state decision-makers in meetings, presentations, and other forums to educate about the issue and lift up community members' experiences with dental care access.

Action Steps	Timeline	Completion Date	Who's Responsible
<p>1. Monitor and advocate for state-level legislative proposals to add an adult dental benefit in Medicaid.</p> <ul style="list-style-type: none"> • VaOHC will ask NOVA organizations to sign a letter to the Governor and Secretary of Health and Human Resources about the importance of adding a comprehensive adult dental benefit in Medicaid. • Other state-level advocacy opportunities (such as lobby day) will be shared by VaOHC on an ongoing basis. 	In progress	Next General Assembly session (January-February 2019)	Lauren, Alliance members

Northern Virginia Oral Health Alliance Work Plan 2018

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<p>2. Develop online communications, presentations to groups, schedule meetings with policymakers (local and state), give testimony at hearings.</p> <ul style="list-style-type: none"> ● Tricia is participating in a meeting of the Alexandria City Council on Thurs., 8/16 to request their support for comprehensive adult dental benefits in Medicaid. ● VaOHC has developed a one-page fact sheet about the need for comprehensive adult dental benefits in Medicaid and talking points, customized to the locality or legislator. ● VaOHC and workgroup members are coordinating home office visits with legislators, and an event with Sen. Barker and Del. Sickles for September/October. 	<p>In progress</p>	<p>December 15, 2018</p>	<p>Lauren, Alliance members</p>
<p>3. Identify resources for presentations (videos, ppt, calendar of dental-related events)</p> <ul style="list-style-type: none"> ● John C. Burr Foundation (Betty Peebles) working on a documentary showing effects of poor access to dental care across the lifespan 	<p>In progress</p>	<p>December 15, 2018</p>	<p>Lauren, Betty, Alliance members</p>
<p>4. Visit programs to learn about what they do and their unaddressed needs.</p>	<p>Not started</p>	<p>December 15, 2018</p>	<p>Lauren, Alliance members</p>
<p>5. Attend regional meetings, conferences and forums on dental care.</p>	<p>Not started</p>	<p>December 15, 2018</p>	<p>Lauren, Alliance members</p>

Northern Virginia Oral Health Alliance Work Plan 2018
January 1, 2018 - December 31, 2018
Last update: 08/15/2018

Older Adult Oral Health Workgroup

Goal	Identify and address the clinical and non-clinical barriers to delivering dental care to older adults residing in community settings and in LTC facilities.
Immediate Outcomes	Results of dental provider survey Utilize local data about clinical and non-clinical barriers to delivering dental care to older adults to develop and implement a communications
Strategies	NVDS dental provider survey, communications plan to share results

Action Steps	Status	Completion Date	Who's Responsible
1. Determine survey proposal for NVDS: purpose, questions, format, method	Complete	June 12, 2018	Connie, Lynn, Pierre, Tom F., Tricia
2. VaOHC create survey monkey & NVDS distribute survey monkey link to members	Incomplete	June 5, 2018	Lauren & Cathy
3. Analyze survey results and share with Data Group	Incomplete	July 5, 2018	Lauren, Data group
4. Develop short-term communications plan to disseminate results	Incomplete	August 7, 2018	Data group
5. Implement communications plan	Incomplete	October 2, 2018	Data group

NVDS opted not to collaborate on the provider survey. This project is being tabled for now; shifting focus to engaging long-term care community, AAAs, local and state legislators.

Northern Virginia Oral Health Alliance Work Plan 2018
January 1, 2018 - December 31, 2018
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Older Adult Oral Health Workgroup, cont.

Goal	Implement collaborative partnerships to improve access to care for older adults.
Immediate Outcomes	Protocol developed for categorizing dental referrals for older adult patients Ability to highlight successful practices, replicate across various medical-dental settings serving older adults
Strategies	Pilot protocol for categorizing dental referrals from CHCN to NVDC, communications plan to share results

Action Steps	Status	Completion Date	Who's Responsible
1. Develop protocol for medical-dental assessment and referral practices.	Incomplete	April 3, 2018	Lynn, Tom W.
2. Develop processes to test protocol for referrals between CHCN to NVDC.	Incomplete	May 5, 2018	Lynn, Tom W.
3. Implement pilot of protocol between CHCN and NVDC.	Incomplete	July 15, 2018	Lynn, Tom W.
4. Analyze results of pilot and share with data group.	Incomplete	August 15, 2018	Lynn, Tom W., Data group
5. Develop and implement communications plan to disseminate results.	Incomplete	November 15, 2018	Data group

NOVA Dental Clinic already utilizes protocols for medical-dental assessment and referral with CHCN. The action steps and outcomes need to be revised.

Northern Virginia Oral Health Alliance Work Plan 2018

January 1, 2018 - December 31, 2018

Last update: 08/15/2018

Older Adult Oral Health Workgroup, cont.

Goal	Increase awareness among service providers, the older adult population of available dental resources and gaps in resources.
Immediate Outcomes	Community dental resource directory of providers serving older adults with eligibility criteria, clinic information Gaps in services identified and action plan developed to advocate for enhanced service coordination and coverage policies
Strategies	Develop community dental resource directory, develop list of gaps in resources, develop an action plan to close gaps

Action Steps	Status	Completion Date	Who's Responsible
1. Finalize community dental resource guide.	In progress	October 2, 2018	Allen
2. Choose a home for the dental resource guide (e.g., online, print, etc.) and finalize the format. <ul style="list-style-type: none"> Allen planning to reach out to NOVA Scripts Central 	In progress	October 2, 2018	Allen
3. Identify a) opportunities to improve service coordination, and b) gaps in service; and develop recommendations for agencies/policymakers to address those gaps. <ul style="list-style-type: none"> Tricia is reaching out to long-term care coordinators in Alexandria as a first step 	In progress	October 2, 2018	Tricia

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4. Convene service providers to share recommendations and develop an action plan to address opportunities and gaps.	Not started	TBD	Lauren, Tricia, Older Adult Workgroup Members
5. Arrange tour(s) of service provider(s) who are excelling at delivering dental care to older adults (to coincide with alliance meeting).	Not started	TBD	Lauren, Tricia, Older Adult Workgroup Members

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Children’s Oral Health Workgroup

Goal	Increase dental home referrals and oral health integration practices by pediatric medical providers.
Immediate Outcomes	New pediatric medical partners engaged. More NOVA children have a dental home. More pediatric offices serving a high proportion of Medicaid-enrolled kids are integrating oral health into their practices.
Strategies	Identify top 5 pediatric practices in each locality of NOVA region who serve the most Medicaid-enrolled children. Outreach to pediatric offices to determine their practices for dental referral, oral health assessment/screening, fluoride varnish application, and anticipatory guidance. Identify resources for individual pediatric offices to utilize to enhance their dental referrals and integration efforts. Follow up with pediatric offices to identify what worked, what didn’t, and how many children got into a dental home.

Action Steps	Status	Completion Date	Who’s Responsible
1. Submit FOIA request to DMAS for data on top five pediatric practices from each locality serving the most children in Medicaid.	Complete	May 11, 2018	Andrea, Lauren
2. Identify outreach plan for pediatric practices in each locality.	Complete	June 15, 2018	Workgroup

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3. Perform assessment of offices' current practices and needs, and provide resources.	Not started	September 15, 2018	Workgroup
4. Follow up with pediatric offices to see whether or not they sustained new practices.	Not started	December 31, 2018	Workgroup

Children's Oral Health Workgroup, cont.

Goal	Increase follow-up care from initial dental visit.
Immediate Outcomes	More NOVA children have a dental home. Barriers to obtaining a regular dental home are identified (e.g., transportation, childcare, eligibility requirements, types of services offered). Where barriers are identified, partners are engaged to address those barriers.
Strategies	Work within programs to identify the children with most urgent dental care needs, ensure initial consultation and follow-up by dentist. Work with pediatric practices that are completing dental referrals to ensure that referred children are going to initial appointments and have any follow-up treatment scheduled.

Action Steps	Status	Completion Date	Who's Responsible
1. Follow up with pediatric offices regarding their patients' dental referrals.	Not started	September 30, 2018	Workgroup
2. For children in Head Start/Early Head Start, work with pediatric practices on your referral lists to begin integrating oral health. Follow-up with dental providers	In progress	September 30, 2018	Workgroup

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for highest-need children to ensure they receive treatment.			
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